

TREGULLAND
& C^o

GUEST
INFORMATION







WELCOME TO BLACKBIRD

We're sure you'll love it here...

Blackbird Boat and Boudoir Bathhouse is a haven of peace and tranquillity. It's clear from the moment you arrive down the long winding tree lined track to your own little slice of English nature at its finest. Blackbird is permanently moored (no engine!) on the banks of a carefully created landlocked lake stuffed with fish for you to catch. The lake is surrounded by trees and scrubland that in summer explodes with wildflowers which in turn leads to clouds of butterflies and dragonflies. It's truly a magical place. Just up the gangplank from the boat itself is your own deluxe boudoir bath house with decadent roll top bath. So run a deep bubble bath, throw open the French windows and luxuriate in the glory of the natural ecosystem of the lake.

Just twenty minutes from the glorious sandy beach of Widemouth Bay, Blackbird is deep in "Ruby Country - the Place Between the Moors" bounded on all sides by some of the most spectacular, wild and windswept ancient lands of Exmoor, Dartmoor and Bodmin moor, it's always worth getting out for a blustery walk, even if it's just so you can get back, pop on your PJs and light the woodburner for a cosy evening in.

In this booklet we have listed some useful info on how to make things work and local places we have visited, there is much more [online](#). Please do keep in touch! Let us know how you get on either in the old fashioned way: write in our [Visitor's Book](#) and make sure you sign up for our [quarterly newsletters](#), follow us on [Instagram](#) and [Facebook](#). We love to hear your thoughts and ideas and please do tag us in your pics of our beautiful places. Whatever you do, we wish you the most fantastic stay with us here on Blackbird.

Illona and Ken Aylmer and all the team at Tregulland & Co



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QUICK GUIDE

Wi-Fi

We do not provide wifi at the boat, but there is variable 4G coverage on the premises depending on your phone provider (the metal boat will also block some signal)

DOOR KEYS

We will have given you the codes and directions to our key safe which holds the keys for the doors – please return them to the keysafe on your final day (when you leave at 10 am sharp please)

NO SMOKING

Blackbird Houseboat and Bath House is a NO SMOKING venue. Please do not smoke inside any part of the property. We have provided plantpot ashtrays, please make sure all cigarette butts are put into bins or ashtrays provided and not into the flowerbeds or flicked into the pristine lake.

NEAREST SHOP

[WAITROSE](#) Station Rd, Holsworthy EX22 6AZ (01409255460) (5 mins drive)

CAUTION!

No swimming in the lake – fishing only! Also *do not climb on top of the boat*, nor walk on the flat corrugated roof of the services unit attached to Blackbird between the path and the boat as it will cause very expensive damage we will have to charge you for!

Get in Contact

If you have any problems please email the team on help@tregulland.co.uk.



INSIDE BLACKBIRD

KITCHEN/GALLEY AND EQUIPMENT

We have equipped the kitchen with everything you might need during your stay. We have a fridge with freezer compartment; electric oven with induction hob (only works with pans with iron content) and a microwave..

We have left you with a small amount of essentials (tea, coffee, milk, sugar, S&P, washing up liquid, foil, film, baking paper, kitchen roll, bin bags, loo rolls and handsoap), you will probably need to buy more, especially if you eat in a lot or are staying for a whole week.

Please don't use any metal utensils or scratchy cleaning sponges on the non stick frying pans. We also ask that no candles or open flames are used anywhere inside the Boat or Bath House.

MUSIC SYSTEM

Ruark speaker with AV-in jack, Bluetooth and dock to connect to your phone in the boat and a portable speaker in the Bath House.

TOWELS

We have supplied each guest with a large white bath sheet and a smaller white hand towel for use in the bathrooms, as well as a medium orange towel for use on the beach. Please do not take the white towels to the beach. If orange towels come back from the beach very sandy please make sure you dry them out and shake them off outside.

WOOD BURNER

The wood burner has been set for easy lighting. Once lit, *never leave the door open nor leave anything on top* of the wood burner. Kindling, logs and firelighters etc. have been left for you to light your own fires. NB Blackbird is very well insulated and will get very warm, very quickly – please don't overload the woodburner (only 1 or 2 logs at a time) as it may damage the heatproof backing.



BINS & RECYCLING

Tied black bin sacks should be put in the metal bin with a lid behind the Bath House. Please leave all mixed recyclable material and glass recycling separately in their labelled containers under the onboard external seating or bagged separately beside the metal bin. There is no food waste collection in this area, please put it in to the kitchen bin (sorry) (NB: if you catch and gut any fish from the lake please make sure you double bag the guts etc before putting into the normal black rubbish bin bags)

AFT SEATING

The cushions for the onboard outdoor Aft Seating and storage area are in the large cupboard between the bed and the sofa. Underneath the Aft Seating are additional logs for the woodburner or firepit along with the storage boxes for recycling and the boat plantpot ashtray (no smoking indoors!)

NO FIREWORKS, LANTERNS, KITES OR CANDLES

Absolutely NO FIREWORKS allowed – As we are in the midst of farmland, there are always sheep, cows and horses in the fields around us, even if you can't see them. Overhead power lines mean it's unsafe to fly kites. Due to general fire risk, all wax candles and naked flames are also not allowed at Blackbird

BBQ

Remember to buy your own coals! If you use the BBQ during your stay please make sure you leave it as you find it. We have provided a long handled wire brush for cleaning. It's easier to clean once cold.

FIREPIT

Logs for the firepit are supplied underneath the Aft Seating. Please don't move the firepit as it kills the grass and stains the paving.



HEATING

The heating is controlled by thermostats on the walls of the Boat and Boathouse, pls never turn below 18° in the boat as the metal hull can create condensation.

HOT WATER

The water is supplied by a combi boiler in a service cupboard behind the boathouse. This provides constant hot water on demand, but means there is a short delay for the hot water to reach the boat itself

ILLUMINATED DISPLAY PANEL IN BOAT HOUSE

This shows us how much power is being generated by our solar panels on the roof of the boat house – please don't touch

POWER OUTAGE.

If the electricity stops working, unplug everything and check the trip switches

The boat trip switches are underneath the sink area

The trip switches for the boat house are in the store cupboard behind the boat house, if there are any problems please email help@tregulland.co.uk

SMOKE ALARM

The silencer button for the hardwired smoke & carbon monoxide alarms is inside the cupboard under the kitchen sink



ACCIDENTS HAPPEN

We understand that accidents can happen. If anything gets broken, damaged or goes missing during your stay **please email help@tregulland.co.uk ASAP** so we can arrange a seamless replacement or repair, often without any cost to you.

STAINS TO MATERIAL

Cotton Bedding & Towels

We only stock the very best 400tc Egyptian cotton linen to provide you with an authentically luxurious holiday. As this is a self catering holiday let, we do ask that you react swiftly to remove any accidental stains on our linen (eg. fake tan or make up) immediately as with most stains *the sooner you deal with the problem, the easier it is to remove*. We have supplied some Vanish stain removal bars as they are very effective on our linen. Please check on the internet/Google how to clean off different stains as the most effective treatment is often dependent on the type of stain and the type of material.

Upholstery – Headboards, Sofas, Curtains etc

In the first instance absorb as much of the spillage/stain with kitchen towel without rubbing or spreading it. Do not attempt to clean it as this may set the stain and make it worse. Please email immediately to let us know of any upholstery stains as we will need to get a specialist cleaner in.

Let Us Know ...

Our houses are meticulously cleaned and all the equipment is checked between each set of guests so that we know everything is perfect for your stay. If there is anything amiss, or if there are any breakages or damages during your stay please email/send photos immediately to help@tregulland.co.uk Any damages we discover and have to repair on changeover day may be taken from your deposit.



CHECK OUT CHECKLIST

Please make sure the boat and bathhouse are clear and tidy when you leave.

DEPARTURE TIME

Check in is 3pm and check out is at 10am for all guests. Due to the dangers of unwittingly transmitting Covid to our staff, it is essential to leave promptly by 10 am

KEYSAFE

Please make sure you return the key to the keysafe as you found it

OPEN BOTH *INTERNAL* DOORS

Please leave external doors and windows shut –the weather changes very fast, our staff will open the windows to air the property when they arrive.

STRIP YOUR BEDS

While Covid is still a risk we still need to ask you to please strip your bed, put all the sheets into 1 bag and the towels (which may be damp) into another.

RUBBISH AND RECYCLING

Please leave all your tied black bin sacks in the metal bin with lid behind Bath House. Recycling can be left in the labelled bins provided onboard

TIPPING

While we pay our staff and cleaners well, they often go above and beyond the call of duty to ensure your stay is perfect. If you would like to show your appreciation of their hard work by leaving a tip, you can leave it with your cleaner or we can take a percentage from your deposit on request. All tips are shared fairly amongst the staff.



OUTSIDE BLACKBIRD

THINGS TO DO

GUEST FISHING

The lake is well stocked with fish (mainly rainbow trout) for you, so bring your rod and see what you can catch - there is nothing quite as satisfying as catching, cooking and eating your supper! NB: Please double bag any fish guts before putting into the rubbish bin. We do not provide or hire out fishing equipment but there are a number of local angling shops.

[Anglers Cabin](#) Industrial Estate, Unit 9 Waldon Way, Holsworthy EX22 6ER (07769331275) (10 mins drive)

WALKS

There is an Ordnance Survey map on the shelves – do use it to plot some of the fabulous walks around Blackbird, but make sure you return it for our next guests to use. Look up some of the amazing local walks via the [OS website](#) or download the very handy OS app on to your phone!

EXPLORE THE COAST & MOORS

Blackbird is in the heart of the North Devon countryside commonly known as Ruby Country- the land between the moors, bordered by Exmoor, Dartmoor and Bodmin Moor.

To the north and west lies the Atlantic coast in all its splendour. You can surf the nearby beaches in the morning and walk the moors or go on (and off!) road cycling late into the evening. North West Devon is considered to be one of the most un-spoilt rural environments in England.



BEACHES

In Devon and Cornwall we have some of the best beaches in the UK and if you drive to the north coast we usually have a lot of wind and therefore fabulous, regular and impressive waves; brilliant for surfing, boogie boarding and body boarding. However, the waves can be very strong and the rip tide deadly, please ONLY swim within flagged areas which are patrolled by [RNLI lifeguards](#) and be very careful of your children; people die every year because they underestimate the power of the sea. All of the beaches listed below are amply supplied with cafes, pubs and shops – please see Places to Eat on p14 to find out more details.

Widemouth Bay – Bude EX23 0AW (24 mins drive)

Connected at one end to Black Rock Beach (which is dog friendly all year round) both are excellent swimming beaches with designated coastguard protected swimming areas (May-Sept). You can hire or buy yourself a wetsuit/surf board or boogie board at the far end of Widemouth Bay at **The Beach House Surf Shop** (£7 for 4 hours) 01288 361256

Please do call 01288362900 to talk to our friends Rob and Andy or book online at [OA Surf Club](#) for surf lessons!

Summerleaze Beach - Bude EX23 8HN (25 mins drive)

Head into Bude and follow the signs for Summerleaze Beach, it's a beautiful wide golden sandy beach with a newly revamped sea pool, excellent cafes and there are even pastel beach huts for hire.

Crackington Haven Beach - Bude EX23 9JG (35 mins drive)

A very popular beach with rock pools, a stony area for those who hate sand in their sandwiches and a sandy section at low tide for those all important sandcastles or games of beach cricket. Two cafes and a pub plus parking make this a perennial favourite.



PLACES TO VISIT

NEARBY TOWNS

HOLSWORTHY (5 mins drive)

This ancient and charming market town boasts many local shops and sits amidst the rolling green hills of North Devon. It also has a [Waitrose](#) and garage forecourt [M&S Food](#)

Weekly markets and annual fairs have been held here since the 12th Century [Pannier Market](#) and Women's Institute Market - every Wednesday [St Peter's Fair Week](#) is held in early July each year (where they still crown the town's "Pretty Maid"!)

[Holsworthy Museum](#) (01409 259337) is found in the *Manor Car Park*, just off Market Square. This little gem of a museum features displays about bygone rural life and is run with enthusiasm by a band of welcoming and dedicated volunteers.

BUDE (20 mins drive)

Quirky, traditional, honest, seaside town with a fabulous mix of old school and modern shops. White Stuff, Boots and Sainsbury's sit happily side by side with quirky fudge shops, amazing Cornish pasties and excellent fish & chips, a choice of great delis and butchers as well as achingly cool surf wear stores. It's got it all and a decent cup of coffee too!

[Bude Sea Pool](#) - Recently renovated; its salty water is refreshed twice a day (by the tide) for a bracing dip all year round! Lifeguarding usually April-September 10am until 6pm every day



OTHER PLACES TO VISIT

[Eden Project](#) – Bodelva, PL24 2SG (01726 811911) (1hr drive)

Two massive Biomes housing the largest rainforest in captivity, stunning plants, exhibitions and stories serve as a backdrop to striking contemporary gardens, summer concerts and exciting year-round family events.

[Lost Garden of Heligan](#) –Saint Austell, PL26 6EN (01726 845100) (1hr 22 mins)

Gorgeous botanical gardens with great cafe and family friendly activities

[St Ives Tate Gallery](#)- Saint Ives TR26 1TG (01736 796226) (1hr 45 mins drive)

Glorious outpost of The Tate Gallery overlooking the beach

[Minack Theatre](#)- Penzance, TR19 6JU (01736 810181) (2hrs 11mins drive)

Open all year round, performances March-October Dramatic 750 seat, open-air theatre, constructed in 1932 on a granite outcrop jutting into the sea.



PLACES TO EAT

RESTAURANTS/PUBS/CAFÉS

We have listed a few local options; please be aware we cannot mention them all, there are hundreds more brilliant restaurants worth trying, do let us know in our Guest Book where you visit and tell us what you think! Always call ahead to book.

HOLSWORTHY (5 mins drive)

Country Dairy Kitchen, 9 Bodmin St, Holsworthy EX22 6BB. ([01409 254408](tel:01409254408))
Great for Pasties

[The Indian Ocean](#) 2 Fry St, Holsworthy EX22 6DY ([01409 254942](tel:01409254942)) Indian
takeaway

[Crisp and Dry](#) 2 Fore St, Holsworthy EX22 6EB ([01409 253969](tel:01409253969)) Fish & Chips

[Rydon Inn](#) Holsworthy EX22 7HU ([01409 259444](tel:01409259444)) Local Pub

BUDE (20 mins drive)

[Temple Cornwall](#). Bude EX23 8JZ (01288 354739) (20 mins drive)

Excellent innovative menu with attached curated fashion and homeware shop.
Highly recommended.

[Potters](#) Bude EX23 8BH (01288 358466) (20 mins drive)

Owned and run by Oly & Nikki Clarke; Potters Restaurant creates delicious
food using, local, seasonal produce with aplomb

[The Wier](#) - Marhamchurch, Bude EX23 0JD (01288 362234) (20 mins drive)

Call ahead for opening hours

Interesting eco development with great food and large outdoor playground
for children, it takes about an hour to walk there.



[Life's a Beach Café](#) – Summerleaze Beach, Bude, EX23 8HN (01288 355222) (20 mins drive) call ahead for opening hours

Brilliant licensed café with delicious food overlooking Summerleaze beach – great for hot chocolates, a cheeky beer or a full on meal.

CATERING

If you don't want to leave the boat, or cook for yourself, but want something more sophisticated than a Waitrose or M&S ready meal, why not let our caterers do the work?

Vicky the very lovely chef from Cornish Delicacies will make you pre-prepared picnic hampers, self serve freezer packs or a drop off three course meal! Vicky does all the hard work preparing locally sourced fresh food for you to serve yourself in the comfort of Blackbird. (min £150 spend plus delivery charge)

Contact vickygeach@hotmail.co.uk or hello@tregulland.co.uk for more info



PLACES TO SHOP

SUPERMARKETS

- ~ **Waitrose** Holsworthy EX22 6AZ (01409 255460) (10 mins drive)
- ~ **M&S Food** Petrol forecourt shop, Holsworthy EX22 6HZ (10mins drive)
- ~ **Coop** Holsworthy EX22 6AP (10mins drive)

FARM SHOPS

- ~ [Blackberry Farm Shop](#) Holsworthy EX22 7NP (01409261440) (10 mins)
- ~ [Mole Valley Farmers](#), Holsworthy, EX22 6EE (01409 253014) (10 mins)
- ~ [Cornish Charcuterie](#) – Bude EX23 9LG (01288 321921) (20 mins drive)
- ~ [The Little Pig](#) Farm Shop - Bude, EX23 9PZ (01288 321739) (20 mins drive)



EMERGENCY & CONTACT INFORMATION

FIRE

Fire extinguishers and fire blankets are provided in the kitchen

In the event of a fire proceed calmly to the nearest exit and assemble on the driveway.

The holiday organiser should check that you are both safe, then call the emergency services by dialling 999. When safe please contact the team on help@tregulland.co.uk (monitored 24 hours/day)

POLICE

In an emergency dial 999. For all other queries telephone 101 or if you are speech impaired or hard of hearing call text phone 180 01 101

POWER FAILURE

A torch is kept on the shelf to the left of the cooker

Switch everything off then check the trip switches which are on the right hand side of the Services Unit which is low flat structure with a black corrugated roof attached to the boat between the boat and the path.

In the event of complete power failure, Please contact Western Power on 0800 6783 105 or call 105. For any other electrical queries do email us on help@tregulland.co.uk

MEDICAL EMERGENCY

For minor cuts etc there is a first aid kit in the kitchen. Please let us know if you use anything as we need to replace it for our next guests

DOCTOR

Call NHS on 111 or go [online](#) for more info

Neetside Surgery- Bude, EX23 8LA (01288 270580) (9 mins drive)



PHARMACY

Boots Pharmacy Bude, EX238JL (01288 352906) (10 mins drive)

Tesco in-store Pharmacy Launceston PL15 9AG (01566 749847) (30 mins drive)
open for extended hours:

DENTIST

Oasis- April Lodge Dental Practice – Bude, EX23 8AF (01288 355355)

HOSPITAL

Stratton Hospital Bude, EX23 9BP (01288 320100) 24hr minor injuries unit,
access by dialling 111 or using 111 online.

TAXI

In the countryside you are advised to always book ahead

- ~ **Alpha Taxis** 07760757135 (Bude)
- ~ **Blue Light Taxi Company** 07553 054446 (Bude)
- ~ **Holsworthy Cars Taxi** 07855 310150 (Holsworthy)
- ~ **Parkers Cars** 07794 637143 (Holsworthy)

TELEPHONES

No phone lines or Internet is provided at Blackbird. Some mobile phone networks are available. Smarphones work better outside the metal boat.

Get in Contact

If you have any problems please email the team on help@tregulland.co.uk this email is monitored 24 hours.



**TREGULLAND
COTTAGE & BARN
SLEEPS 22 +3**



**BARFORD BEACH HOUSE
SLEEPS 12 +4**



**PENTIRE PENTHOUSE
SLEEPS 8 +2**



**BLACKBIRD BOAT
SLEEPS 2**



OUR OTHER PROPERTIES

Come and celebrate in the finest eco-chic luxury, with an indoor freshwater pool. Set in a secluded valley bordered by a wildlife reserve, the river Inny and our own carp filled fishing lake.

- Eleven en suite double bedrooms
- Outdoor wood fired hot tub
- Indoor freshwater swimming pool and steam room
- Cinema & table tennis rooms
- Playground, extensive grounds & fishing lake

Glorious holiday home full of quirky fairytale touches & expansive views overlooking a private beach.

5 mins drive (15 mins walk) to brilliant golden sands of Widemouth Bay

- Six en suite double rooms, 2 with extra bunkbeds
- Outdoor wood fired hot tub
- Indoor sauna and spa room with cold bucket drop
- Cinema and secret underground Bunker Bar with pool table, and arcade games

Sophisticated circular Penthouse apartment overlooking the internationally acclaimed Fistral Beach and only 5 minutes from the stunning National Trust owned Crantock Beach.

- Four en suite zip & link double bedrooms
- Outdoor hot tub on giant terrace overlooking the sea
- 2 minute walk to Surfer's paradise Fistral beach

A luxury floating suite for two, permanently moored on the bank of a secluded lake in North Devon. Just up the gangplank is its own Bathhouse Boudoir with decadent roll top bath from which to gaze out over the lake.

- Deluxe floating suite for two with cosy woodburner
- Bath house boudoir with roll top bath
- On the banks of a gorgeous fishing lake teeming with wildlife